

M Dzikri Fadilah

Java C{}de;

Software Engineer · IT Specialist · Web Designer · Batam, Indonesia

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PROFILE

Software engineer, IT specialist and web designer based in Batam, with 7+ years in programming and a background in informatics engineering. I turn complex business processes into secure, reliable digital systems — from the first workflow sketch to the dashboard a team relies on every day.

My work covers custom business platforms (HR, IT management, finance and approval workflows, cooperatives) and company websites. I focus on clean data models, security by default and interfaces that are clear to use.

CORE SKILLS

Backend & API 90%

PHP, Laravel, Node.js, REST APIs, role-based access

Databases 85%

MySQL, PostgreSQL, SQL Server, Redis, Oracle queries

Frontend 75%

React JS, JavaScript, HTML & CSS, Bootstrap, Tailwind CSS

Mobile 65%

Flutter

Websites 95%

WordPress company profile websites, SEO fundamentals

IT infrastructure

Networks (LAN/WAN), servers, backups, user access control, Git, Linux, Cloudflare

EXPERIENCE

IT Specialist — **PT Dalaz Teknik Utama, Batam** 2025 – present

- Manage, install and upgrade the network infrastructure, servers, hardware and software; coordinate troubleshooting and recovery to minimise downtime.
- Safeguard data and system security through IT security policies, regular backups and data-integrity checks.
- Develop, maintain and enhance internal systems — databases, business applications (Dalaz Portal) and the company website.
- Provide technical support to all departments across hardware, software, network and system issues.
- Prepare periodic reports on IT performance, usage and infrastructure status; evaluate and propose IT procurement within budget.
- Manage user accounts and access permissions (user access control) to protect company data.

IT Programmer — PT JMS Batam 2019 – 2024

- Maintained, developed and tested internal software; built web applications for QA, HR, MIS and the employee cooperative.
- Supported users on internal applications and Oracle queries; worked with JMS(S) MIS and vendors to troubleshoot Oracle issues.
- Trained and oriented staff on software applications; supported stock-take data.
- Maintained and supported networking (LAN/WAN/Internet).

HR Senior Clerk — PT JMS Batam 2013 – 2019

- Handled uniform production, meal order preparation, employee clearance and badges for new joiners.
- Oracle data entry: purchase requests for uniforms and stationery, and inventory processes.

SELECTED PROJECTS

Dalaz Portal Enterprise portal · 20+ modules
Staff and freelancer data; inspection documents (PCSH, BAP, Order Review, Delivery Order); quotations, invoices and SOA; project bid approval board with comments; payment requests and vouchers; purchase requests and orders; Job Tracker with dashboards per role, report and BAP approvals, and HR timesheets.

ITMS — IT Management System IT platform
One place for IT assets, helpdesk tickets and users, kept in sync with HR data.

HRIS — HR Management System HR system
Employee master data and organisation structure, shared safely with other internal apps.

SIKOKAR — Sistem Informasi Koperasi Karyawan Employee cooperative system
Loan transactions, installments, savings and accounting, with master data for members, users, savings and management.

AMPP Chapter Batam Organization website
Official chapter website for profile, events, technical activities, news and membership; responsive, with a professional presence aligned with AMPP's global standards.

PT Dalaz Teknik Utama Company profile website
Responsive company website with SEO fundamentals, content management and ongoing maintenance.

Earlier web applications at PT JMS Batam
CQS Record (QA complaints), QA Masterlist, Job Portal, Manpower Requisition, MIS Portal, and an online quality inspection and consulting services portal.

EDUCATION

S1 Informatics Engineering
STMIK Triguna Utama · 2018

Senior high school
SMA Daaru Ulil Albaab, Tegal · 2010

CERTIFICATES

IT Perbankan — Front End
HTML, CSS & JavaScript
React JS
PHP
SQL
Node JS
Web Development Path (Node JS)

LANGUAGES

Indonesian — native
English